

# Stadthalle Reutlingen GmbH House Rules

## § 1 Scope

These House Rules apply for event visitors and all persons that access the premises or open spaces of Stadthalle Reutlingen GmbH (SHR GmbH).

## § 2 General information/organiser

1. Event visitors may only access the Stadthalle Reutlingen with a valid ticket, invitation or the written consent of the relevant organiser or Stadthalle Reutlingen GmbH. The organiser, not SHR GmbH, is the contract partner of the ticket buyers. All event visitors must promptly take their seat indicated on the ticket for the respective event. The provided access points must be utilised. The ticket becomes void upon exiting the Stadthalle Reutlingen.
2. The Stadthalle Reutlingen is operated by Stadthalle Reutlingen GmbH on behalf of the City of Reutlingen.

## § 3 Householder's rights/evacuation/prohibited items

1. SHR GmbH uses its own employees and assigned individuals to enforce the House Rules throughout the entire premises, including in the buildings and associated open spaces, in relation to event visitors and all third parties. Their orders must be followed without exception. SHR GmbH and the regulatory authorities must always be granted a right of access to all premises and open spaces used by third parties.
2. In the event of a breach of the bans and orders in the House Rules as well as any other breaches of statutory requirements or the significant disturbance of and interference with other event visitors, SHR GmbH reserves the right to temporarily or permanently ban the violator or perpetrator from entering the premises. The ban must be complied with without restriction.
3. SHR GmbH is not liable for any damages as a result of non-compliance with bans or orders in these House Rules. The perpetrator is liable towards SHR GmbH in accordance with the statutory provisions for any damages.
4. The partial or full evacuation, closure of rooms, buildings and open spaces and their clearance may be ordered by authorities, SHR GmbH or the organiser in case of incidents or for safety reasons. All persons in the venue and on the premises and the open spaces must immediately follow the instructions of authorities, SHR GmbH, the organiser as well as the assigned security service, the police and the fire brigade, without exception, and immediately vacate the venue, without first attending the cloakroom, in the event of an evacuation.
5. The following items must never be brought into the Stadthalle Reutlingen.
  - Food and drink of any kind
  - Alcoholic beverages
  - Drugs
  - Weapons, pepper sprays and knives, or the like
  - Items that can lead to physical injuries if they are thrown
  - Fireworks, pyrotechnics, rockets, Bengal fire, smoke powder, flares, sparklers and other pyrotechnic objects
  - Banners
  - Animals
  - Pornographic products of any kind,
  - Xenophobic, racist or other radical propaganda material

## § 4 Visitor access to events/obligation to hand over to the cloakroom/right to perform searches

1. Access shall generally be refused to persons under the influence of alcohol and drugs as well as young people under 16 years of age who are not accompanied by an adult. Young people under 16 years of age are granted access until no later than midnight and must subsequently automatically leave the Stadthalle Reutlingen.
2. For safety reasons (fire safety), event visitors are prohibited from bringing coats and jackets into the relevant event areas in the civic centre. Coats, jackets and luggage or the like must therefore be handed over to the cloakroom without exception. Any violation shall result in an immediate expulsion and ban from the premises.
3. The SHR GmbH supervisory staff or assigned third parties are entitled to check the contents of bags and similar containers and clothing, such as coats, jackets and shawls. The bringing of bags and similar containers into the event may be prohibited depending on the specific nature of the event.
4. Only persons who are directly involved in the event are permitted to access catering rooms and technical operating rooms, not event visitors.

## § 5 Behaviour of visitors and service providers/bans

1. All facilities at the Stadthalle Reutlingen must be handled with care. Within the Stadthalle Reutlingen, all individuals must behave so that others are not impaired, impeded, inconvenienced or placed at risk.
2. The civic centre and the Bürgerpark (public park) are the property of the City of Reutlingen. All users of the civic centre (incl. all associated ancillary areas) and the public park must take account of their cultural importance and are obliged to treat the facilities with care.
3. Bathing or swimming in the adjacent Echaz River is strictly prohibited.
4. Any departure from prescribed paths or roads, access to cordoned off areas, climbing over fences, barriers or the like without authorisation or being dangerously close to the Echaz is generally prohibited.
5. Smoking is prohibited throughout the entire civic centre.
6. The use of candles, spirit, fuel paste, etc., as well as open fire is prohibited on the premises of the Stadthalle Reutlingen. Food preparation may only take place in the rooms provided for this purpose (kitchens) and only with the prior written approval of SHR GmbH.
7. To protect the floor, beverage dispensers may only be set up and operated in compliance with the protective and safety measures (protection of the walls and floors by lining) and with the approval of SHR GmbH. SHR GmbH must be informed of the use of the equipment in writing in advance.
8. Photography as well as film or audio recordings of any kind are essentially prohibited in the Stadthalle Reutlingen and in its associated ancillary buildings.
9. Mobile phones, smartphones and devices with acoustic signals may only be brought into auditoriums if they are switched off and must never be used.

## § 6 Vehicles

1. Vehicles must be parked in the public parking areas provided.

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The parking of vehicles in the vicinity of pavements and escape routes, in front of exits and at emergency service and fire brigade access points is strictly prohibited. In case of violations, the vehicle shall immediately be towed without prior announcement and at cost to the perpetrator. SHR GmbH is not liable for damage that occurs during the parking time.

2. Vehicles may only access the premises of the Stadthalle Reutlingen and the public park with the written consent of SHR GmbH. The instructions of the security staff and the maximum weight load of the paths and ramps must be complied with.
3. Only permitted paths may be used for loading and unloading as well as for deliveries/removals.
4. The parking of vehicles of any kind on green areas is prohibited.

### § 7 Safety

1. Staircases, corridors, escape and emergency routes as well as fire alarm systems, fire extinguishing systems and devices and all devices and equipment in the Stadthalle Reutlingen must generally be kept completely clear and must not be moved.
2. Combustible, highly flammable and odour causing substances must not be brought into or stored in any of the rooms.
3. If an alarm is triggered, all activities must cease immediately and the building must be evacuated using the marked escape routes. The instructions of SHR GmbH employees and assigned personnel must be followed immediately.

### § 8 Miscellaneous: right to one's own image

1. If an event is being recorded by a TV station or another company, it is possible that the individual event visitor may appear in the recording as part of the public (e.g. as part of a broadcast or DVD). The event visitor hereby consents to the use of this kind of recording with their image, unrestricted in time, content and space; SHR GmbH accepts this consent. Remuneration shall not be paid in this respect.
2. After prior consultation with SHR GmbH, service companies must perform their activities inside and outside the building so that the preparations and follow-up activities for the event are not impaired or placed at risk.
3. The civic centre and the surrounding area as well as the public park are under video surveillance.
4. Specific reference is made to the provisions of the German venue and youth protection legislation.

### § 9 Disclaimer

Access to the Stadthalle Reutlingen and the associated areas takes place at your own risk.

SHR GmbH is not liable for personal injury and property damage caused by third parties.